

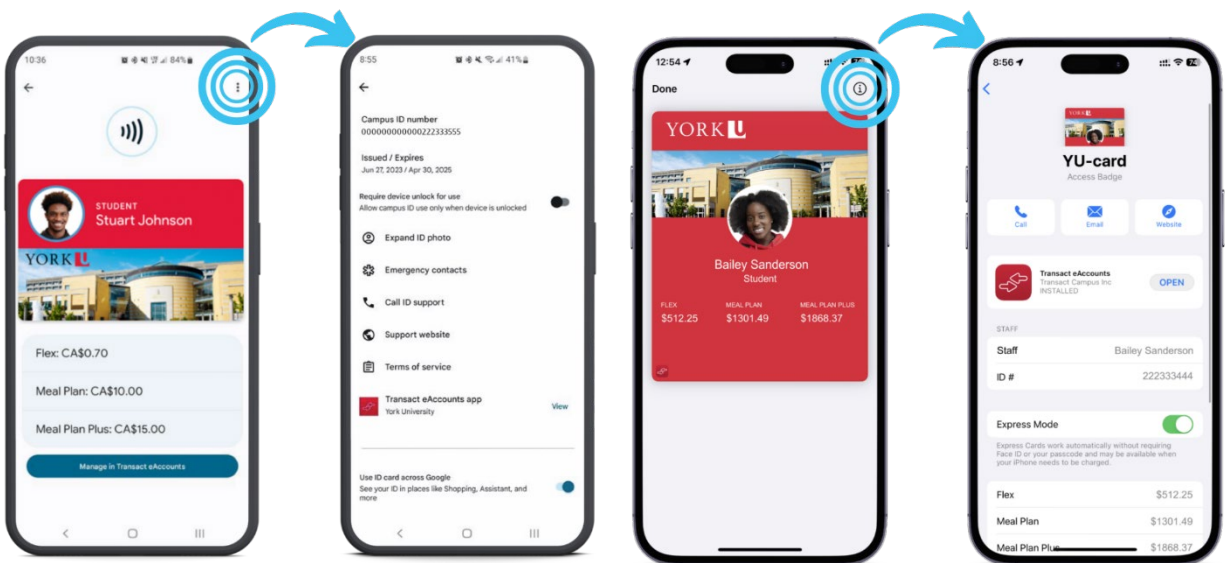
Mobile YU-card FAQ for Faculty and staff Verification

How do I verify a student's mobile YU-card?

Students must present identification during their examination period. The following forms of ID will be accepted:

- Physical/mobile YU-card with a photo;
- Physical/mobile YU-card without a photo plus another form of photo identification, such as a driver's license or passport.

Cards can only be verified through the mobile wallet and a screenshot of a mobile YU card is not verifiable. To verify a student's mobile YU-card, have the student open their digital wallet on their phone, and ask them to tap the top right corner icon (...) on Google Wallet on an Android phone or (i) on Apple Wallet on an iPhone. (See screenshots below.) The student number will then be displayed, along with other information. For Fall 2023 final exams, scanners ("pull-up" readers) may be requested through the YU-card office for larger exams to help validate mobile YU-cards quickly.



YU-card on an Android phone

YU-card on an iPhone

Please note: The above icons will only appear when the mobile YU-card is opened from the digital wallet app. Payment shortcuts (e.g. double tapping the power button on an iPhone) will not give these options. See below for images of the Apple Wallet (iPhone) and Google Wallet (Android phones) icons.



Apple Wallet icon



Google Wallet icon

Is it possible that a mobile YU-card can be faked?

Mobile credentials provide a more secure solution that can effectively help to mitigate the risks of counterfeiting and other fraudulent activity. Staff are recommended to follow recommended verification practices to ensure authenticity.

Can students use wearable devices to show their mobile YU-card?

While the mobile YU-card can be used on wearable devices, such as Apple Watches, these will not be accepted in exam spaces.

What are students supposed to do with their phones during an exam?

Prior to validation, the phone must be on airplane mode and be placed on the corner of the student's desk, face down. Once validated, the phone must be shut down and returned to the corner of the student's desk, face down.

What happens if a student says their phone is lost, stolen or out of power and they cannot access their mobile YU-card?

If a student's phone cannot be charged or is unavailable, the exam invigilation team should ask for alternative forms of government issued photo ID or follow processes for lost/forgotten cards. Alternative forms of government issued photo ID that can be recommended to students as a backup include:

- Driver's License
- Ontario Photo Identity Card
- Permanent Resident Card
- Certificate of Indian Status Card
- Passport

Can I require that students have physical YU-cards for my exam?

The mobile YU-card is an official form of identification for York University.

For additional information about the YU-card, please visit the [YU-card FAQ webpage](#).